



ANNUAL CONFERENCE ON EUROPEAN CONSUMER LAW 2022

- Achieving digital fairness
- Recent CJEU case law



Trier & Online, 6-7 October 2022

**UP
GRADE**
YOUR LEGAL
EXPERTISE

Consumer Law -
Contract Law -
Mediation

Speakers

Razvan Antemir, Chair of DIGITALEUROPE's Consumer Policy Working Group; Senior Manager at Amazon, Luxembourg

Egelyn Braun, Legal Officer, DG Justice and Consumers, European Commission, Brussels

Prof Christoph Busch, Director, European Legal Studies Institute, University of Osnabruck

Prof Olha O. Cherednychenko, Chair in European Private Law and Comparative Law; Director, Groningen Centre for European Financial Services Law, University of Groningen

Prof Alberto De Franceschi, Chair of Private Law, Intellectual Property Rights and Environmental Law, University of Ferrara

Kasper Drazewski, Senior Legal Officer, BEUC – The European Consumer Organisation, Brussels

Jana Hošková, Deputy Head of Unit, DG Justice and Consumers, European Commission, Brussels

Agnieszka Jablonowska, Research Associate, Department of Law, European University Institute, Florence

Isabel Lopez-Neira, Sustainability Policy Officer, BEUC – The European Consumer Organisation, Brussels

Prof Joasia Luzak, Director of Centre for European Legal Studies (CELS), University of Exeter

Stephen Mason, Senior Counsel, Travlaw LLP, Leeds

Felix Pflücke, Postdoctoral Researcher, University of Luxembourg; Lecturer in Law, University of Oxford

Massimiliano Puglia, Legal Secretary, Court of Justice of the European Union, Luxembourg

Key topics

- Fitness check of EU consumer law on digital fairness: roadmap and interplay with other digital legislative files
- Dark patterns, subscription service contracts, influencer marketing, liability of online marketplaces
- Latest jurisprudence of the CJEU
- Implementation of the Directives on the supply of digital content and sale of goods
- Travel law
- Consumer financial services
- Empowering consumers for the green transition: update on the legislative process

Language
English

Event number
122R35

Organiser
Anastasia Patta (ERA)



Thursday, 6 October 2022

08:45 Arrival and registration of participants // Connecting to the platform

09:10 **Welcome and introduction**
Anastasia Patta

I. CONSUMER PROTECTION IN THE DIGITAL ENVIRONMENT

Chair: *Joasia Luzak*

09:15 **Implementation of the Sale of Goods Directive and the Digital Content Directive**

- Main achievements
- Remaining challenges and missed opportunities

Alberto De Franceschi

10:00 Discussion

10:15 **Recent CJEU judgments with implications for online consumers**
Massimiliano Puglia

10:45 Discussion

11:00 Coffee break

Chair: *Felix Pflücke*

11:30 **Fitness check of EU consumer law on digital fairness**
Context, goals and the difficulty of balancing all related initiatives – the Digital Services Act, Digital Markets Act, Artificial Intelligence Act and Data Act
Egelyn Braun

11:50 Discussion

12:00 **Unfair commercial practices in the digital era – putting the current rules to the test: risks of the digital subscription economy**
Christoph Busch

12:20 **Liability of online service providers**
Agnieszka Jabłonowska

12:45 Discussion

13:00 Lunch // Lunch break

Chair: *Razvan Antemir*

14:00 **Putting the current rules to the test (cont'd):
The case of influencer marketing**
Felix Pflücke

14:20 **Dark patterns and the EU consumer *acquis***
Kasper Drazewski

14:45 Discussion

15:00 **Unfair contract terms and the provision of digital services – is the Unfair Contract Terms Directive future-proof?**
Joasia Luzak

15:40 Discussion

16:00 Coffee break

16:30 **Round table: Is the adoption of new legislation the right pathway for ensuring a high level of consumer protection in the digital environment?**
Razvan Antemir, Egelyn Braun, Christoph Busch (chair), Kasper Drazewski, Joasia Luzak

17:15 Discussion

17:30 End of the first conference day

19:30 Conference dinner for participants in Trier

Objective

This hybrid conference will bring consumer law practitioners up-to-date by providing an overview of the latest developments, legislative initiatives and case law in this field.

Who should attend?

Legal practitioners specialised in the field of consumer law, consumer protection and policy.

You will learn...

- What is the new fitness check of EU consumer law on digital fairness about? How can digital fairness be ensured and is new legislation the only pathway?
- Are the Unfair Commercial Practices and the Unfair Contract Terms Directives adequate to deal with new technologies and data-driven practices?
- How were the Sale of Goods and Digital Content Directives implemented by the EU Member States?
- What is the impact of recent CJEU rulings for consumer protection?
- What are the latest developments in the area of travel law?
- How is the EU rule book for consumer financial services changing?
- How close are we to achieving the green transition and ensuring that consumers make more sustainable choices?

What participants said last year...

“The wide variety of speakers with different specialist backgrounds allowed me to get a flavour of the wide range of opinions/feedback/insights on consumer protection.”

“Great possibility to meet experts and colleagues from other jurisdictions to discuss issues they face.”

“Perfect atmosphere and organisation.”

“One of the best conferences I have been to.”

Hybrid event

This is a hybrid event. You can participate either face-to-face in Trier or online and you can switch your participation method at no cost until one day before the event.

Friday, 7 October 2022

II. TRAVEL LAW

Chair: *Anastasia Patta*

09:20 EU travel law update

- Latest CJEU case law on air passengers' rights
- Application obstacles and upcoming review of the Package Travel Directive
- Long-term impact of the pandemic on the travel industry

Stephen Mason

10:00 Discussion

III. CONSUMER FINANCIAL SERVICES

10:15 Latest developments in consumer finance

- Ongoing revision of the Consumer Credit Directive
- Recent CJEU case law

Olha O. Cherednychenko

11:00 Discussion

11:15 Coffee break

IV. UPDATE ON THE GREEN TRANSITION

11:45 The European Green Deal: achievements and next steps

- Proposal for a Directive on Empowering Consumers for the Green Transition
- Revision of the Ecodesign framework for sustainable products
- Upcoming proposals on green claims and the right to repair

Jana Hošková

12:15 Discussion

12:30 An EU-wide repair score for consumers: how to design an efficient information tool for more sustainable choices

Isabel Lopez-Neira

12:50 Discussion

13:00 Light lunch // End of the conference

For programme updates: www.era.int

Programme may be subject to amendment.



Times indicated are CEST
(Central European Summer Time)

Discover Trier

Trier is built on centuries of history and surrounded by diverse culture. Experience what inspired the Romans, immerse yourself in the city's rich and varied history.



Conference dinner

After a day's intensive exchange, enjoy your joint dinner in the restaurant "Brasserie" in Trier's city centre on 6 October.

CPD

ERA's programmes meet the standard requirements for recognition as Continuing Professional Development (CPD). Participation in the full programme of this event corresponds to **10 CPD hours**. A certificate of participation for CPD purposes with indication of the number of training hours completed will be issued on request. CPD certificates must be requested at the latest 14 days after the event.

Your contact persons



Anastasia Patta
Senior Lawyer
E-Mail: apatta@era.int



Judith Morandini
Assistant
E-Mail: jmorandini@era.int

e-Learning

The Concept of Consumer Vulnerability:
Do We Need a New One?
Mateusz Grochowski

Recent CJEU Case Law on Consumer
Matters
Andrea Fejös

www.era.int/elearning

Registration

Annual Conference on European Consumer Law 2022

Trier & Online, 6-7 October 2022 / Event Number: 122R35



Registration

Online registration:
www.era.int/?131324&en



Fax: +49 (0) 651 93737-773
E-mail: info@era.int

Postal address:
ERA
Postfach 1640
D-54206 Trier

Location

ERA Conference Centre,
Metzer Allee 4, Trier

Language

English

Contact Person

Judith Morandini
Assistant
jmorandini@era.int
+49 651 93737123

Accommodation at special rates



Vienna House Easy
Trier,
from € 107
www.viennahouse.com
+49 (0)651-9377-0



Villa Hügel Trier,
from € 130
www.hotel-villa-huegel.de
+49 (0)651-93710-0



Park Plaza Trier,
from € 119
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+49 (0)651-9993-0

Contact the hotel directly to make your
reservation (see para. 16
www.era.int/legalnotice).

Please indicate the event you will attend.

I would like to register for the ERA event mentioned above.

Please update my address (see below) My address (above) is correct Please delete my address

PLEASE USE BLOCK CAPITALS:

Title	<input type="checkbox"/> Ms	<input type="checkbox"/> Mr	Other	<input type="text"/>
First Name	<input type="text"/>			
Surname	<input type="text"/>			
Organisation	<input type="text"/>			
Position	<input type="text"/>	Tel.	<input type="text"/>	
Department	<input type="text"/>			
E-Mail	<input type="text"/>			
Street	<input type="text"/>			
Postcode/City	<input type="text"/>	Country	<input type="text"/>	

I will attend in person. I will attend online.

Evening programme: I shall attend the function on October 6 (at no extra charge).

I wish to receive a participation certificate for CPD purposes (with indication of the training hours completed) and agree for my participation to be tracked for this purpose.

Registration fee

Fee	Standard	EU & ERA patrons*	Young lawyers & other groups**	Consumer organisations
Registration by 09/09/2022	€ 711.00 <input type="checkbox"/>	€ 533.25 <input type="checkbox"/>	€ 533.25 <input type="checkbox"/>	€ 533.25 <input type="checkbox"/>
Registration after 09/09/2022	€ 790.00 <input type="checkbox"/>	€ 592.50 <input type="checkbox"/>	€ 592.50 <input type="checkbox"/>	€ 592.50 <input type="checkbox"/>

* EU and ERA Patrons

- Staff of European Union institutions and agencies;
- Staff of ERA's patrons: all EU Member States (Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden), United Kingdom, the German states, Scotland and the City of Trier

** Young lawyers & other groups

- For young lawyers up to 30 years of age (important: the participant must provide a copy or details of his or her passport or identity card on request);
- Full-time staff of universities or comparable academic institutions;
- Staff of charitable organisations or comparable institutions
- Registration of three or more employees from the same organisation
- Fellows of the European Law Institute

Method of payment

Credit card For registration with credit card payment please go to our website www.era.int/?131324&en

Bank transfer I will transfer the registration fee to ERA's account at Deutsche Bundesbank Saarbrücken:
IBAN: DE145900 00 00 00 58501900 – BIC: MARKDEF1590

Important! Please state your name and the event number on the bank transfer.

Different billing address (including VAT and Tax ID):

I confirm my registration and accept the general terms and conditions: www.era.int/legalnotice

Place, Date

Signature

